



Bestlink Vehicle Pte Ltd
56 Loyang Way, #03-05 Loyang Enterprise
Singapore 508775
Tel : +65 6281 8366
Email : info@europcar.com.sg

GENERAL TERMS & CONDITIONS

DRIVER

Driver must produce a valid Singapore or an International driving licence held for at least 2 year. Minimum age is 22 years and maximum 69 years.

INSURANCE

Cover is provided against liability for death or bodily injury to third parties and for damages to the properties of third parties.

COLLISION DAMAGE REDUCTION TO RENTED VEHICLE

Vehicle Group	1600cc & Below	1601cc & Above
Location of Travel	For use in Singapore / (Malaysia)	For use in Singapore / (Malaysia)
Collision Damage Waiver Excess	S\$2,500/ (S\$4,000)	S\$3,500/ (S\$5,000)
Super Collision Damage Reduction Fee	S\$30/ (S\$45)	S\$40/ (S\$60)
Non-Waiverable Excess (SCDW)	S\$1,250/ (S\$2,000)	S\$2,000/ (S\$3,000)

The hirer is responsible for the above stated damage excess for each and every accident or damage to the rental vehicle. However, the hirer liability may be reduced to the stated Non Waiverable Excess (SCDW) by payment of Super Collision Damage Reduction Fee per day respectively. The CDW does not cover missing accessories and items.

PERSONAL ACCIDENT INSURANCE (PAI)

This additional cover may be arranged at the request of the hirer to cover the driver or hirer for death or permanent disablement for up to S\$20,000 and additional name drive up to S\$10,000 at S\$5 per day.

SURCHARGE FOR DRIVING INTO MALAYSIA

Rates quoted are for use in Singapore only. However, hirer can arrange for the vehicle to drive into Malaysia by paying the surcharge of S\$50 per day for 1600cc & below and S\$80 per day for 1601cc & above. **An administration fee of S\$200 may be imposed, if the hirer failed to inform the owner to take the said vehicle outside mainland Singapore.**

SEAT BELTS & CHILD SEATS REGULATION

Hirer is responsible to comply with the seat belts and child seat regulation under the Road Traffic Act. However, the child seat can be arranged at the request of the hirer at S\$20 per day.

TERMS OF PAYMENT

The estimated deposit S\$500 and the rental charge for the period of use is payable on taking delivery of the car. The final adjustments will be made upon the completion of the rental. **Europcar** accepts major charge cards – Diners Club, MasterCard and Visa.

EXTENSION OF RENTAL

Should the hirer wish to extend the rental, it is important that the rental station is advised immediately and required additional rental paid so that the insurance cover will be extended. Failure to do so may mean that the hirer is driving the vehicle without insurance.

PETROL

Each vehicle is supplied with a full tank of premium grade unleaded petrol and should be refilled upon return, at the hirer's expense.

NO SMOKING POLICY

We provide and implement a NO smoking policy for all vehicles in the fleet. If the vehicle is returned smelling of smoke from any source, the hirer will be charged a smoke cleaning fee of up to S\$500 to remove the smoke odor.



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PARKING, TRAFFIC FINES & ELECTRONIC ROAD PRICING (ERP)

Is the responsibility of the hirer.

DELIVERY AND COLLECTION SERVICE

Available upon request at chargeable fee of S\$30 within 25km, after which will be at S\$2 per km.

CANCELLATION AND NO SHOW POLICY

In the event that the hirer decided to cancel the booking and dose so within 48 hours prior to the collection of the vehicle or the hirer does not show up (No Show) for the collection of the vehicle, a penalty S\$150 may be imposed for late cancellation and No Show.

RATES

All rates are quoted in Singapore currency. Rates include insurance, maintenance and unlimited mileage. Minimum charge is one day's rental. Excess hour is charge at one-fifth of the daily rate.

The hirer shall pay for Goods & Service Tax (GST) and other Government tolls.