



Tax:

14% is being added on total invoice, this tax is applied as per Egyptian Laws and is identified as a sales tax.

Rental Period:

The Rental period is the total time the vehicle spends in the custody of the customer which is also identified as "Rental Duration". The rental duration is calculated on the bases of invisible periods of 24 hours starting from the time the vehicle is made available. However a 30 minutes grace period is applied at the end of the rental before the start of a new 24 hour period.

Extension of the original duration of the rental:

In case the customer chooses to keep the vehicle for a longer period than mentioned in the rental agreement, then the customer should request an extension of the rental period. This should be done through the booking source and the customer should verify the extension with any Europcar Egypt locations. In case of extending through Europcar Egypt, then the customer should communicate with Europcar station 72 hours before the start of the extension period.

Airport Surcharge:

The Airport Surcharge is included in the rate offered from Europcar Egypt in its stations in airports.

Driver Age:

Europcar Egypt applies minimum driver's age that differs from each car category. These age calcifications are displayed below:
MDMR / EDMR / CDAR / DDAR: 22 years old
IMAR / SDAR: 25 years old
SFAR / IFAR: 28 years old
If the customer's age is between 22 to 24 the customer can rent a IMAR or/and SADR with an extra 10 USD (with max. 100 USD)

Addition Driver:

Europcar Egypt terms and conditions states that only the authorized person (whose name is mentioned in the rental agreement) has the legal right to drive the vehicle throughout the rental period. But an additional driver can also be authorized if added in the rental agreement and is subjected to all terms and conditions applied to the main driver and will be with an extra 4 USD per day (max. 60 USD) excluded tax.

Driving License:

Europcar Egypt terms and conditions states that the customer's driving license should be valid for at least 1 year from the start of the rental period for all categories. If the customer is non-Egyptian then an international driving license is mandatory



Traffic Violation:

During the rental period the customer is fully liable to the vehicle accordingly if any traffic violation occurs during the rental period, Europcar Egypt has the right to notify and claim the cost of that violation.

Insurance and Wavier Information:

From our experience, our customers drive quite carefully and few accidents happen. So cases of damage to the vehicle are the exception rather than the rule. But it is important to understand how we will manage the damage if it does occur. Europcar Egypt has implemented a clear damage management policy to explain how we will invoice the customer for any damage made to the vehicle during the rental period.

When renting from Europcar Egypt the vehicle is fully insured against collision, theft and attempt theft damages. When renting the vehicle the customer will present a valid credit card in Europcar Egypt station and a certain amount will be blocked depending on the car category rented, this amount is identified as " Rental Deposit " or " Excess amount". In the event of vehicle damage the customer will be charged up to a maximum of the excess amount and will be debited from the blocked amount, in case the damage occurs as a result of reckless or negligent behavior or under the influence of drugs or alcohol the customer might be liable for the full cost.

The Excess amount is displayed below:

MDMR / EDMR: 300 USD
CDAR: 350 USD
DDAR / IMAR: 400 USD
FVAR / SDAR / SFAR / FDAR/ IFAR: 500 USD

Any Insurance doesn't cover the following:

Scratches over 15cm long
Refueling charge: 35 USD
Cleaning charge: 30 USD
After hours charge: 20 USD
Vehicle license loss or withdrawn: 150 USD
Child Seat Baby (1 to 3 month): 250 USD
Child Seat Toddler (4 to 7 months): 250 USD
Child Seat Infant (8 to 12 months): 250 USD
GPS: 300 USD
Child Booster Seat (8 to 12 months): 250 USD

Stereo cassette or CD:

400 USD for groups: EDAR, CDAR, DDAR, IMAR, MDMR, EDMR
900 USD for groups: SDAR, FVAR, IFAR, SFAR

Car Ariel:

100 USD for groups: EDAR, CDAR, DDAR, IMAR, MDMR, EDMR
200 USD for groups: SDAR, FVAR, IFAR, SFAR

Car Key:

450 USD for groups: EDAR, CDAR, DDAR, IMAR, MDMR, EDMR



800 USD for groups: SDAR, FVAR, IFAR, SFAR

Fire-extinguisher: 50 USD

Lighter:

40 USD for groups: EDAR, CDAR, DDAR, IMAR, MDMR, EDMR

80 USD for groups: SDAR, FVAR, IFAR, SFAR

***All above rates are excluded taxes

Payment Methods:

The renter has to have an authorized credit card that written under his name to be able to rent the vehicle, also need to present the credit card in the process of checking-out the vehicle from the station.

Deposit payment:

Any kind of MasterCard and VISA credit cards are accepted, while some credit cards may require the PIN of the credit card

***Note : American Express, Master or VISA debit cards are not accepted.

Rental payment:

Any kind of MasterCard and Visa cards are accepted, while some credit cards may require the PIN of the credit card.

***Note: American Express are not accepted.

Payment Terms:

All rental payments are to be paid on arrival or in advance. A valid credit card is to be presented on arrival. (No cash deposit for the excess insurance is accepted).Additional charges are to be paid on time of return of the vehicle.

Deposit release:

The deposit is released after 14 working days which start from rental check out date.

***Note: working days exclude holidays according to the Egyptian National Holidays & Weekends

Other Rental Types & Services:

Delivery / Collection: Free in Town within 20 Km, additional KM amount 1.5 USD

***All above rates are excluded taxes

One-Way Rentals:

Domestic: Available between Europcar stations. If the customer return the vehicle to any other Europcar rental location than the agreed location, repatriation costs will be charged to you.

International: Not available.

Other Services:

Child Seat Baby: 10 USD per day (maximum 50 USD)

Child Seat Toddler: 10 USD per day (maximum 50 USD)

Child Seat Infant: 10 USD per day (maximum 50 USD)

GPS: 15 USD per day (maximum 225 USD)



***All above rates are excluded taxes

Chauffeur Driven Service:

Available on request send us email on reservations@europcar-egypt.com

Restriction of Use:

- Vehicle must not be used under any of the following conditions or for any of the following purposes; otherwise customer will take full responsibility for all charges set by Europcar:
- Driving the vehicle under the influence of alcohol, drugs or any other type of narcotic substances.
- Transportation of inflammable or dangerous goods, as well as toxic, corrosive, radioactive or other harmful substances.
- Transportation of any kind of pets (subject to prior authorization by Europcar).
- With a roof rack, luggage carrier or similar, unless supplied by Europcar,
- Re-rental to or use by other persons.
- Re-rental to or use by other persons.
- Carrying passengers for hire or reward,
- Participating in rally's, competitions or trials, wherever they may take place,
- Giving driving lessons,
- Pushing or towing another vehicle or exceeding the authorized load weight.
- Travelling on non-paved roads or on roads, beaches, the surface or state of repair of which could put the vehicle's wheels, tires or it's under body mechanics at risk, any goods and baggage carried in the vehicle, including their packing and stowage equipment, which might damage the vehicle or put the vehicles abnormally at risk.(In any way which breaks the Highway Code, road traffic laws or any other laws)
- Not legible to travel with the vehicles across international borders or use the ferry transfer between Egypt's cities.

***Customer will be liable to pay the full amount of the penalty set for breaking the law and the country traffic rules)

Rental Cancellation Policy:

If cancellation done before 1 day of the rental period starts, there will be no penalties applied (100% free cancellation).

If cancellation done during the rental period, then there will be a 1 day cancellation penalty applied and the rest of the reservation is refunded In case of misuse of the vehicle within the rental period, it is subjected to cancel the reservation and take one day penalty. Europcar Egypt have the right to cancel any reservation in case of no show or delay in the following situations:

For prepaid reservation: with delay more than (6 hours).

For pay on arrival reservation: with delay (One hour)

***In case flight details available and communicated, the reservation will not be cancelled.

***Flight details must be available in the reservation.